OKLAHOMA
Office of Management
& Enterprise Services

Improved email security with Mimecast

OMES has partnered with Mimecast, an industry leader in email security and protection, to improve the state's security posture while improving your email experience.

The transition to Mimecast will remove the need for the temporary _NoClick solution we put in place last year as the analysis for whether a URL, file or other attachment is malicious and will be done automatically behind the scenes.

The transition to Mimecast will occur on May 1, 2020. Since many state employees are currently teleworking, we have taken additional measures to make sure this transition is not disruptive. It is important that we persist in mitigating security risks as the threat landscape continues to evolve.

Additional resources and features related to the Mimecast rollout are below.

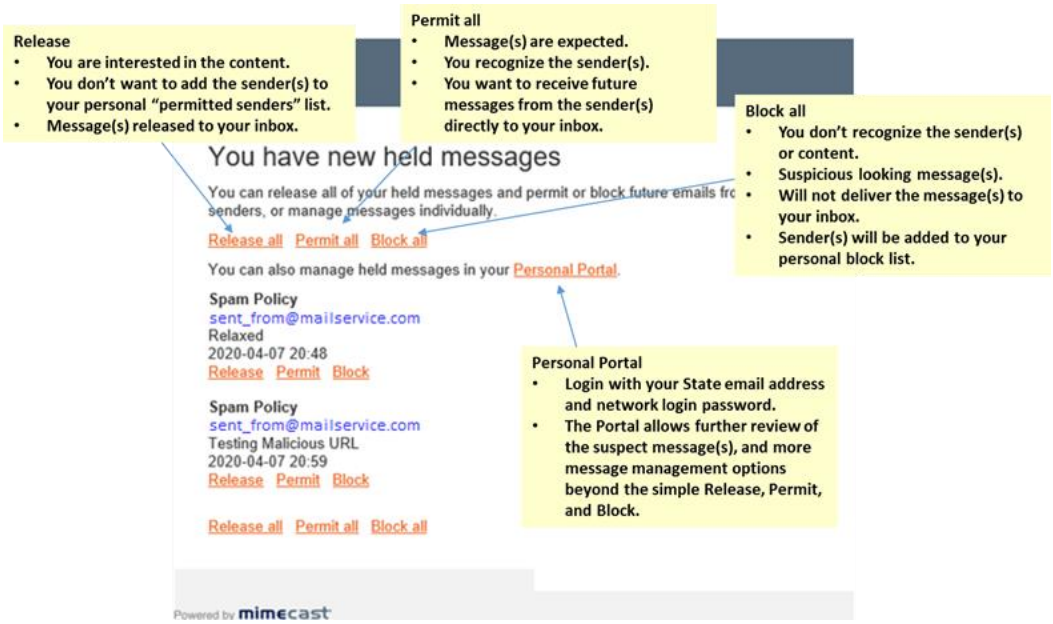
If you have concerns or questions regarding specific settings you may have currently configured on your account, please contact the OMES Service Desk or try our new chat feature on the OMES webpage where you can chat directly with a Service Desk representative.

Digest email
Mimecast will send a digest email to help manage potential spam, junk content and malware threats. You will receive a digest message, like you did when we used Symantec, if emails are blocked by the Mimecast system. These messages will be sent by postmaster@omes.ok.gov. You won't receive a quarantine message if there are no emails requiring your review.

To learn more about the digest email, view this resource.

Digest options: There are three actions that can be taken for each blocked email item.

- **Permit**: Allows all future messages from this sender. You will receive this message for this action: **This option should be selected only for known and trusted senders.**
- **Block**: Blocks all future messages from the sender and you will not receive the message.
- **Release**: Delivers the particular message from the sender but messages from this sender may be blocked in the future.



Mimecast Personal Portal

You can log in to the Mimecast Personal Portal at any time to review your quarantine list and perform the actions noted above.

Your login will be your email address and your password will be the same as your office computer password. The Mimecast password will automatically remain in sync as your office password changes.